

January 10, 2002

Rob Maggin
c/o Paramount Construction, Inc.
15809 Paramount Drive
Rockville, MD 20855-9945

Dear Rob,

Thank you very much for your delicate attention to help us celebrate the new year and the completion of our house remodeling.

I will not quite believe that "customers like us are a pleasure," but have truly appreciated the professionalism and patience with which Paramount has handled our common problems. Bob Anderson deserves special credit for reconciling our mutual interests with fairness and good judgement.

Congratulations on your Montgomery County Builders Association Award of Excellence award! If there is some certificate that can be copied and shown off to our visitors and friends, it would be the best tribute we can give to Paramount.

Best regards and Happy New Year,

Philippe Lietard