

Peter Krauthamer & Tanya Chutkan
1971 Upshur Street, N. W. Washington, D.C. 20011

May 15, 2003

Robert A. Maggin
Paramount Construction Inc.
15809 Paramount Drive Rockville, MD 20855

Dear Rob:

I wanted to let you know what a pleasure it has been having you work on our home. While the construction experience is never easy (especially when one has to move out entirely), you and your employees made the whole experience bearable. From start to finish every Paramount employee with whom we came into contact was cheerful, accessible and unfailingly helpful. All our questions and concerns no matter how small were answered promptly. While you, Chuck, and your administrative staff were all wonderful, I want to specially mention Bob and Ronnie {and Mike!}, who were just fantastic -we truly appreciated their patience and helpfulness. By the end of the project they were almost like family!

What most impressed me was the willingness of everyone of your employees to solve whatever problem arose in a prompt and courteous manner . I know from talking to friends who have done renovations that this attitude is rare and I cannot stress enough how fortunate we were to work with a company with such dedication to customer satisfaction. I have been and will continue to recommend Paramount to friends and family every chance I get!

We love our "new" and improved home and appreciate the care and hard work that went into making it a place in which every member of our family feels comfortable. All the best to you and your staff in the future.

Best Regards,

Tanya and Peter